

PLAWD NEWSLETTER

PLARIDEL WATER DISTRICT

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Trainings and Seminars 2023

Page 1 - Page 2

Customer Service and Public Assistance Desk

Kristelle Joy T. Isidro Rodieta S. Surio Ma Angelica Lhorize R. Suatengco

Jethro C. Magbag

Page 3 - Page 4

GAD Feeding Program

Page 5 - Page 6

PLAWD

Page 7

Fun Ways to Spend a Rainy Day

Page 8

Trainings and Seminars 2023

Regional Convention of Human Resource Management Practitioners; May 3-5, 2023 at Subic Bay Exhibition and Convention Center, Olongapo City



CSC Director II Dulce J. Cochon & Joccy Dela Rosa, HR Specialist

2023 1st PAGBA Seminar

Baguio City,
April 26-29, 2023



**Angelo M. Delos Santos (R)
Jim Benzon Talavera (L)**

**CSC Regional Director Fernando O. Mendoza (R)
DM Justin Michael B. Berango (L)**



2023 1st Philippine Association for Government Budget Administration Inc. Seminar and Meeting; April 26-29, 2023 at Crown Legacy Hotel, Baguio City



PLAWD Delegates

Government Procurement Reform Act (R.A. 9184) Seminar May 17-19, 2023 San Pablo City, Laguna



PLAWD Delegates with Isagani L. Bagus, DipIR, MPH and Maria Cielo Mendoza - Lampa, CPA, MBA



PLAWD Delegates with Dir. Brigida B. Alican BOD Chairperson San Pablo Water District



Seminar-Workshop on Coaching and Mentoring

April 26-27, 2023

Baguio City



Engr. Alvin Chinchuntic and Ronaldo Bulaon with other Delegates



Seminar on Tellers & Cashiers Enhancement

May 18-19, 2023

Baguio Water District



Bryan Serrano and Bryan Keith Leonardo with Other Delegates

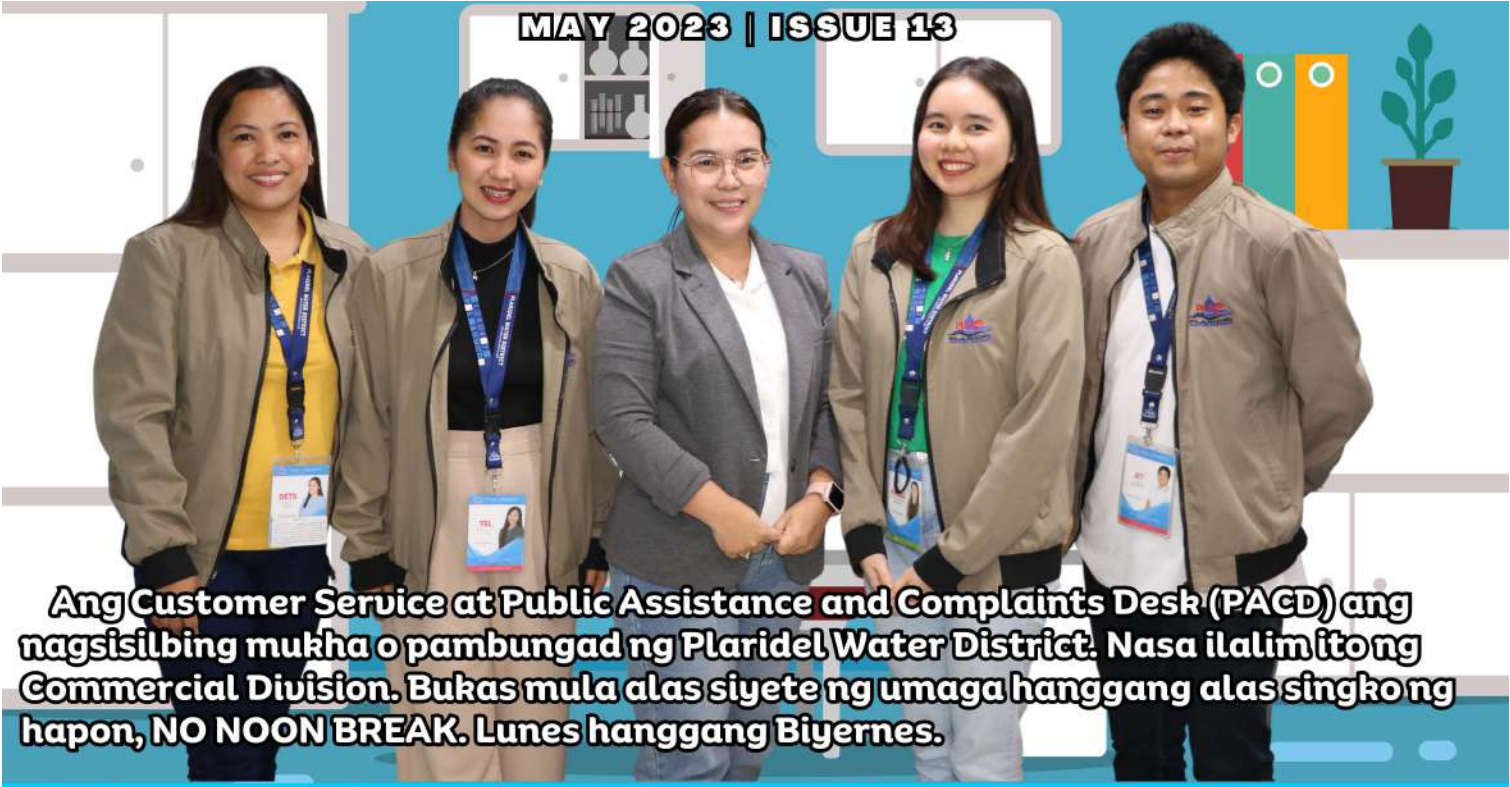


Training for Septage Management Program

June 6-8, 2023

BWD Multi-Purpose Hall, Baliwag, Bulacan

Conducted by: Water.org and Philippine Association of Water Districts



Ang Customer Service at Public Assistance and Complaints Desk (PACD) ang nagsisilbing mukha o pambungad ng Plaridel Water District. Nasa ilalimito ng Commercial Division. Bukas mula alas siyete ng umaga hanggang alas singko ng hapon, NO NOON BREAK. Lunes hanggang Biyernes.

Sa Customer Service section nagsisimula ang halos lahat ng transaksyon ng patubigan ng Bayan ng Plaridel mula sa:

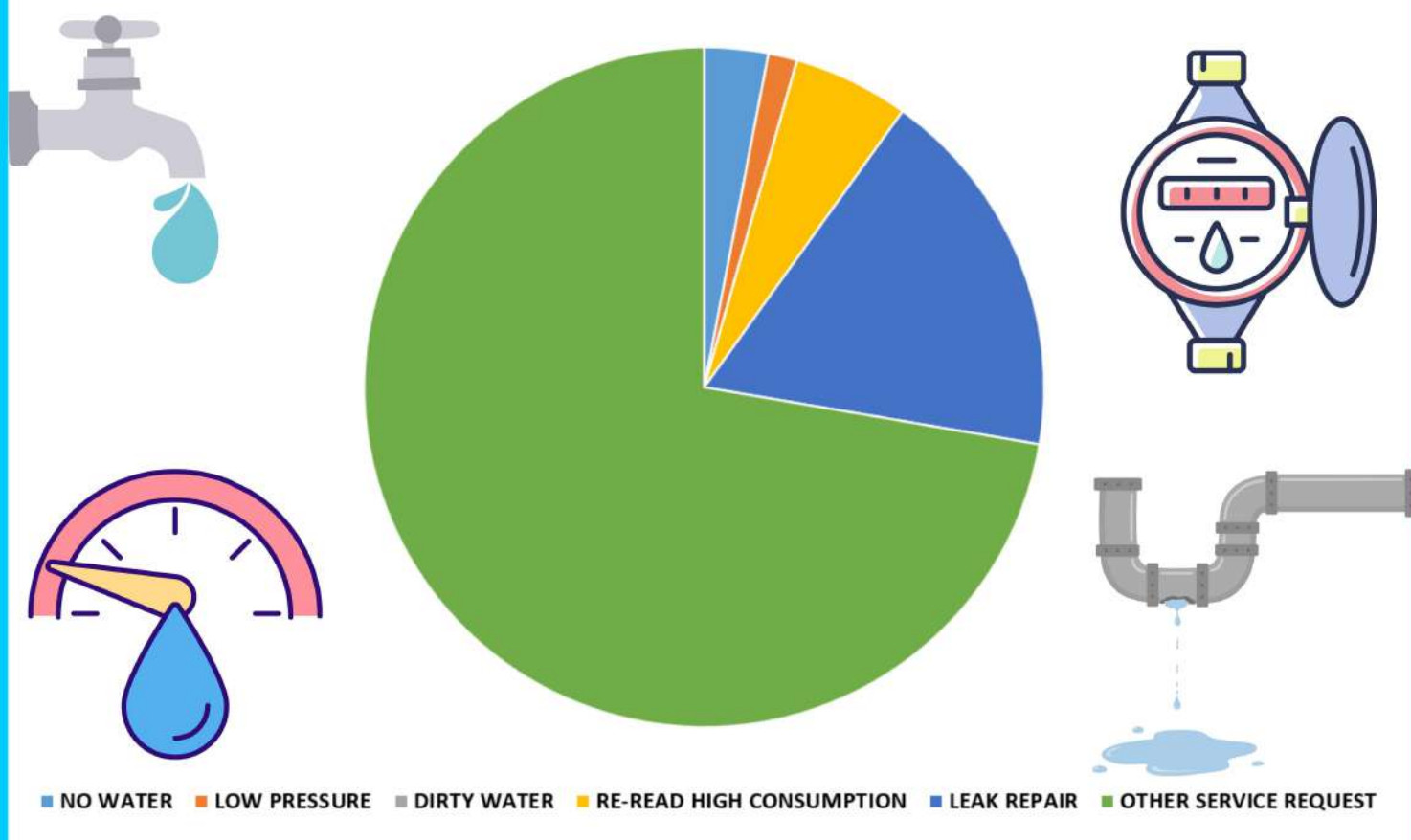
- **Pagpapakabit ng Bagong Koneksyon**
- **Pag-aaplay ng Balik-Koneksyon**
- **Pansamantalang Pagpapaputol ng Koneksyon ng Tubig**
- **Kahilingan para sa Pagsasa-ayos ng mga Nasira/Inspeksyon;**
 - a. **Reklasipikasyon**
 - b. **Muling Pagbasa ng Metro Dahil sa Mataas na Konsumo**
 - c. **Pagpapalit ng Account No./Zone No./Book No.**
 - d. **Pagpapalit ng Account Name**
 - e. **Pagpapalit ng Laki ng Metro**
 - f. **Bacteriological Test**
 - g. **Pagpapalit ng Metro**
 - h. **Kalibrasyon ng Metro**
 - i. **Relokasyon ng Metro**
 - j. **Paglipat ng Service Line**
 - k. **Paggawa ng mga Tagas**
 - l. **Inspeksyon para sa Illegal na Koneksyon**
 - m. **Pagpapatapon ng Tubig**
 - n. **Pagpapalit ng Gate Valve**
 - o. **Inspeksyon para sa maling Instilasyon ng Booster Pump**
- **Pagbabayad ng Water Bill**

Kaagapay sa mga nabanggit na tungkulin ng Customer Service Personnel ang PACD. Personalidad na galing din sa Customer Service Section. Ang PACD ay itinalaga sa lahat ng sangay ng gobyerno na nakapa ilalim sa ipinatutupad na Anti-Red Tape Act of 2007 (ARTA) sa ating pamahalaan.

Mga kahilingan at suhestiyon na idinulog ng mga kostumer ng Plaridel Water District para sa buwan ng Mayo 2023 na may bilang na 726.

NO WATER	22
LOW PRESSURE	10
DIRTY WATER	0
RE-READ HIGH CONSUMPTION	40
LEAK REPAIR	129
OTHER SERVICE REQUESTS	525
<hr/>	
TOTAL REPORTS	726

CUSTOMERS' CONCERNS



GAD Feeding Program

May 15 to June 13, 2023

Brgy. Banga II, Plaridel, Bulacan

Recipient: Children ranging from 6 to 10 Years Old





Brgy. Chairman Sonny Hernandez together with Mother Leaders of Lingkod Lingap sa Nayon.

PLAWD



WINS

LOSSES

3



2

Fun Ways to Spend a Rainy Day

Cuddle with your kids



Practice an instrument

Write postcards or letters



Cook something delicious



Organize your closet



Invite friends over for a get-together





Engr. Alvin



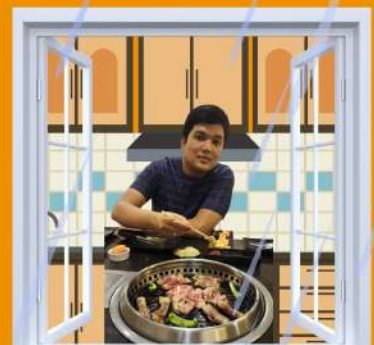
DM Justin



Bryan



Melina Marie



Elias

PLAWD CREATIVE TEAM

